

**Town of Pepperell**  
**Goals and Objectives Form**  
*March, 2010*

**Department:** Veterans Services

**GOAL:** (One sentence)

Provide programs and initiatives to help improve the quality of life for our veterans

**OBJECTIVE:** (One to three sentences)

Contact Iraq and Afghanistan veterans and provide the necessary information on benefits

**Tasks or Activities** (List two-three pertinent projects, with time lines).

Contact veterans within 30 days of receiving notice that they have received their Welcome Home package

**OBJECTIVE:** (One to three sentences)

Identify deployable soldiers who are stationed in Iraq and Afghanistan who reside in the community

**Tasks or Activities** (List two-three pertinent projects, with time lines).

Establish a current list with the names, telephone numbers, and addresses of deployable soldiers in the community

Contact these families to brief them on services available in the Town

**OBJECTIVE:** (One to three sentences)

Continue to use all available means to disseminate veterans' information to the public

**Tasks or Activities:** (List two-three pertinent projects, with time lines).

Notify the media on a monthly basis of new programs or changes related to veterans' benefits